

RETURN FORM

**** THIS FORM MUST BE IN YOUR PACKAGE ****

Please review the Emerald + Ivy Return Policy - provided to you from our team during your email correspondence or on our website - before sending any merchandise back or be sure to contact our team with any questions to ensure prompt and efficient returns.

Full Name:

Email:

Shipping Address:

Product Being Returned:

Order No:

Reason For Return (*Circle Your Response*):

01 Too Large

02 Too Small

03 Didn't Like

04 Changed Mind

05 Defective/Damaged When Received

06 Other

All merchandise must be unworn, unwashed, unaltered, with original tags attached, and in its original packaging (clear bag) Items that are FINAL SALE are not eligible for returns which includes but are not limited to: Swag Bags Food, Makeup, and Beauty, Intimates, Items ending in any amount of change (ex: \$.95, \$.96, \$.88).

NOTE: Please use a trackable and insured shipping method. Please mail your return to the following address, or Emerald & Ivy is not responsible for shipping fees or lost returns. **Please allow 7-10 business days for your return to be processed**

OUR RETURN PROCESS:

1. Verify if the item is eligible for return according to our policy.

2. Package the item(s), including our return form.

3. Send the package to us:

Emerald & Ivy Attn
Returns Department
5150 W Phelps Rd,
Suite 1, Glendale, AZ 85306